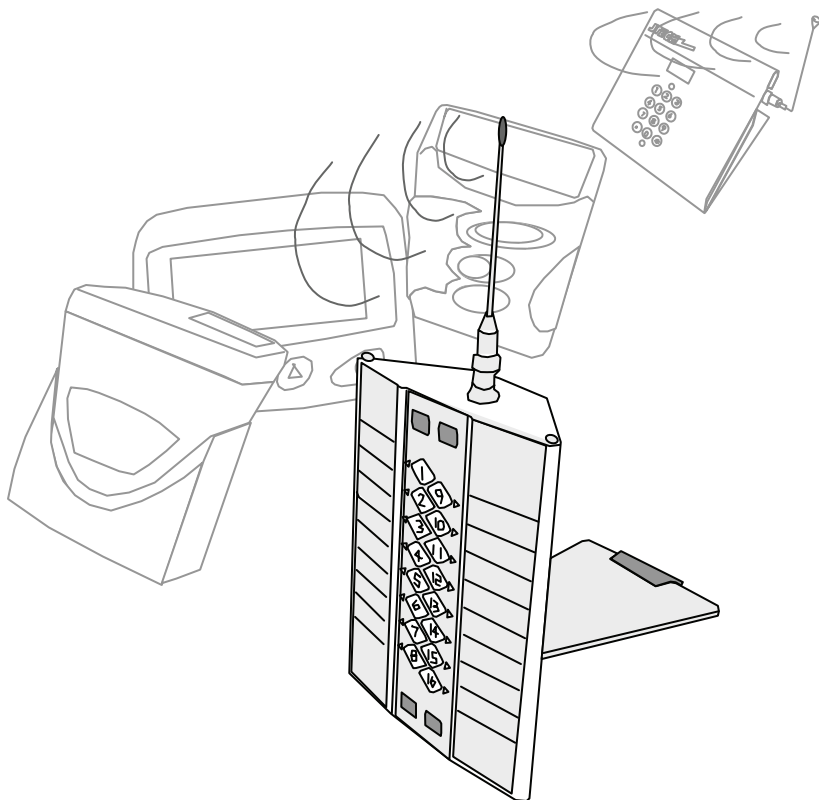


Installation, Programming and Operator Guide
Part Number 321018H7



Premises Pager System[®]

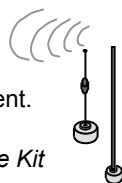
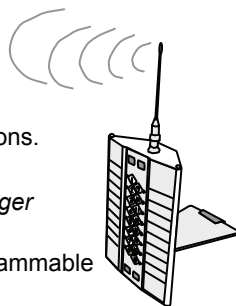
ServAlert[®]
8, 16 and 32 Button Systems



System Components:

ServAlert Transmitter:

- Can be used in restaurant kitchens and similar applications.
- Available in 8, 16 and 32 button systems.
- Page up to 32 *Wait Staff Pagers* and one or more *Manager Pagers* at any time.
- Displays pages when sent and are cleared after a programmable length of time.
- Use the *Transmitter's* 2X or 3X buttons to change the number of vibrations sent to the *Wait Staff's Pagers*.
- Number of vibrations sent, can be locked by the user.
- Maximum range to *Pagers* is approximately 1½-2 miles (2.4-3.2Km). Range will vary, as each location's environment is different.
- Maximum range to the *Pagers* can be increased with an optional remote *Magnetic Mount Antenna*, *6ft Antenna* or *Extended Range Kit* (FCC license required).



• **Specifications:**

Operating Voltage:	13.5VDC 1.7A supplied by 120VAC power adapter
Power Output:	0.5-2 Watts
Modulation:	FSK 512 BPS
Protocol:	POCSAG
Transmit:	512, 1200, 2400 Baud
RS232 Communications:	1200 Baud
Antenna Port:	50 ohm BNC
Antenna:	Whip (standard)
Mounting:	Vertical only
Operating Frequency:	UHF synthesized 450-470 MHz. (standard)
Temperature Stability:	32° to 122°F (0 to 50°C) at better than 5 ppm
Size 8 and 16 button:	7.8" (198mm) x 6.4" (162mm) x 2.3" (58mm)
Size 32 button:	12.7" (322mm) x 6.4" (162mm) x 2.3" (58mm)
Weight 8 and 16 button:	2.6 Lbs (1.18Kg)
Weight 32 button:	3.6 Lbs (1.63Kg)

Remote Panel (Optional Equipment): Is connected to the *Transmitter* and can be programmed by the user as either a *Cancel* or *Expeditor Panel*. When programmed as a:

Cancel Panel:

- Requires *Wait Staff* to cancel their page at the *Cancel Panel*.
- Continues to repeat the page after a specific period of time, until the *Wait Staff* cancels their page.
- Pages the *Manager* if the *Wait Staff* does not cancel the page within specific period of time.
- Contact a *Manager* or group of *Managers* at any time.

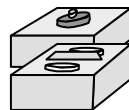
Expeditor Panel:

- *Kitchen Assistant* or *Expeditor* can page *Wait Staff* from a secondary location.
- Contact a *Manager* or group of *Managers* at any time.
- Connect up to 25ft (7.6m) away from the *Transmitter*.

Contact Closure Module (Optional Equipment): Supplies wiring connection for a door contact, temperature sensor, etc. up to 100ft (30m) away from the *Transmitter*. Contact, sensor, etc. are user supplied.

Remote Button (Optional Equipment): Press the button to alert the *Manager* from up to 100ft (30m) away from the transmitter.

"T" Adapter (Optional Equipment): Expands the system for adding a *Expeditor/Cancel Panel* and either a *Remote Button* or *Contact Closure Module*.

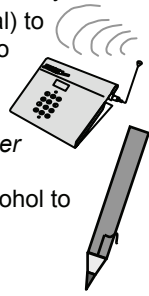




Pager:

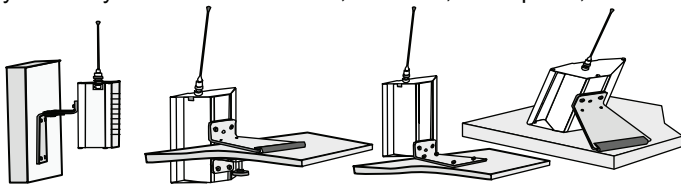
- Use *Vibe* or *Vibe/Tone Rechargeable Pagers (Wait Staff)* to receive a page from the *Transmitter* or *Expeditor Panel*.
- Use *Numeric (Managers) Pagers* to receive numeric information from the *Transmitter*, *Cancel/Expeditor Panel*, *Remote Button* or *Contact Closure Module*.
- Use *Alphanumeric (Managers) Pagers* to received numeric information from the *Transmitter*, *Cancel/Expeditor Panel*, *Remote Button* or *Contact Closure Module*.
- *Numeric* and *Alphanumeric (Managers) Pagers* can be added at any time.
- Pages can also be sent from a *GuestAlert Transmitter* (optional) to *Wait Staff* and *Managers Pagers*. Send *Numeric* information to *Numeric* and *Alphanumeric (Managers) Pagers* as well.

Grease Pencil : To write the staff's names on the magnetic *Panels*, use a *Grease Pencil*. One is supplied with the *Transmitter* or *Cancel/Expeditor Panel*. Using other types of markers may permanently stain these *Panels*. Use a soft cloth and rubbing alcohol to erase *Grease Pencil* marks. Replacement magnetic *Panels* and additional *Grease Pencils* can be ordered from JTECH.

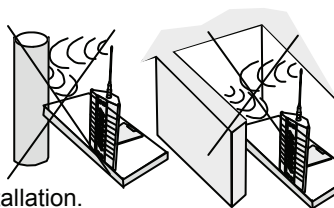


Installing the Transmitter and Cancel/Expeditor Panel:

- Mount on a wall, clamp to a shelf or let it sit on any flat surface.
- Mount as high as possible from the floor with the antenna tip at least 18" away from any metal. This includes; counters, backsplash, etc.



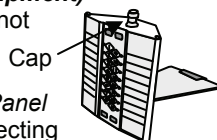
- Walls, pipes, ducts, mirrored glass, etc. may weaken or misdirect transmitted signals.
- Locate away from liquids or extreme heat.
- The *Antenna* must be mounted vertically.
- Mounting hardware is user supplied. Select hardware that will ensure a safe installation.
- Requires a 120VAC outlet for power.
- **Warning** - All connection cables (if required) and *Antenna* must be connected before applying power.



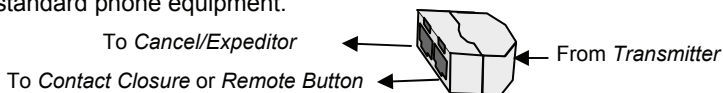
Connecting the Cancel or Expeditor Panel (optional equipment)

The *Panel* has a cap covering the antenna connector, do not remove it.

1. Connect the *Transmitter* to the *Cancel/ Expeditor Panel* using the *RJ12 Phone Cord* supplied. The *Panel* must be connected to the *Transmitter* **before** connecting power to the unit.
2. If a *Remote Button* or *Contact Closure Module* is also used, connect

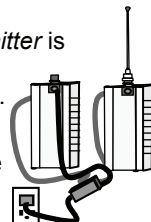


with the "T" Adapter (optional equipment) **before** powering the system. The "T" Adapter is wired for this purpose and cannot be interchanged with standard phone equipment.



Powering the Transmitter and Cancel/Expeditor Panels:

1. Connect the *Power Adapter* to *Transmitter* and plug into a 120VAC outlet.
2. The *Transmitter* LED's will light in a sequence, XMIT light will light and the PWR light will flash.
3. After several seconds, the XMIT light turns off and the *Transmitter* is ready for use.
4. The PWR light continues to blink while the system is powered.



Paging using a Transmitter or Expeditor Panel:

1. Press the number on the *Transmitter* or *Expeditor Panel* of the *Pager* you want to page.
2. The light on the panel, next to that number will turn ON.
3. The XMIT light will turn ON for 2-3 seconds and turn off.
4. The *Pager* will receive a single, one second vibration (factory setting) or:
 - A. Send double or triple vibrations individually at any time by pressing 2X or 3X buttons **before** pressing the *Pager* button. The *Transmitter* must be programmed for single vibration (factory setting) for these buttons to work as described.
 - B. Send double or triple vibrations by changing the *Transmitter* settings. If changed, it affects all *Pagers* used and the 2X and 3X buttons are disabled.
5. The light on the panel, next to that *Pager* number, will continue to stay ON for 40 seconds (factory setting).
6. If a *Transmitter* and *Expeditor Panel* are combined, pressing a button on either panel will light both panels.
7. After 40 seconds (factory setting), the light next to the number pressed will begin to blink on the *Panel* or *Panels* for an additional 40 seconds (factory setting), before turning off.



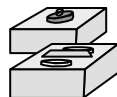
Paging the Managers Pager:

1. Page the *Managers Pager* at any time by pressing PROG on the *Transmitter, Expeditor/Cancel Panel*.
2. The XMIT light will turn ON for 2-3 seconds and turn off.
3. If paged from a *Transmitter*, the *Managers Pager* will display "99".
4. If paged from a *Expeditor Panel*, the *Managers Pager* will display "98".
5. If paged from a *Remote Button* or *Contact Closure Module*, the *Managers Pager* will display "00".



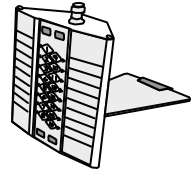
Using a Manager's Remote Button or Contact Closure Module.

- The *Manager's Remote Button* or *Contact Closure Module* can be connected to a *Transmitter* for paging the Manager from another location.
- **Manager's Remote Button** when press, sends "00" to the *Managers Pagers*.
- **Contact Closure Module** allows for contacts, sensors, etc. to be wired to the module's normally open (NO) contact.
- Do not use the *Contact Closure Module* as a power source. Attempt to do so will damage the *Transmitter*.



- When the contacts of the *Module* are closed, the *Transmitter* sends a “00” message to the *Manager’s Pagers*.
- Both of these remote devices attach to the *Transmitter* using *RJ-12 Telephone Cable* lengths of up to 100 feet (30m) feet.

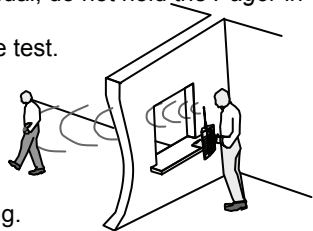
Using the Cancel Panel The *Cancel Panel* is used to cancel (end) pages sent from the *Transmitter*.



- The time between repeat pages is 40 seconds (factory setting). This time can be adjusted by changing the program settings.
- How it works:
 1. Send a page by pressing the *Pager* number on the *Transmitter*.
 2. The *Pager* number on the *Transmitter* and *Cancel Panel* will light for 40 seconds (factory setting).
 3. If not canceled in 40 seconds, the *Pager* number on the *Transmitter* and *Cancel Panel* will blink and continue until the page is canceled.
 4. If not canceled in 40 seconds (80 seconds total), the *Transmitter* will send a 2nd page to the *Pager*.
 5. If not canceled in 40 seconds (120 seconds total), the *Transmitter* will:
 - Send a 3rd page to the *Pager*.
 - Send a Message (*Pager* number not canceled and a single vibration alert) to the *Manager’s Pagers*.
 6. If not canceled in 40 seconds (160 seconds total), the *Transmitter* will:
 - Send a 4th page to the *Pager*.
 - Send a 2nd message/alert to the *Manager’s Pager*.
 7. If not canceled, every 40 seconds thereafter the *Transmitter* will :
 - Send an additional page to the *Pager*.
 - Send an additional message/alert to the *Manager’s Pager*.

Range Testing When the *Transmitter* is put into Range Test Mode, it will continue to send a page every 3-4 seconds for 4 minutes. This will allow a person to walk the area where your *Pagers* will be used and check for dead spots or weak signal areas. If you find such areas, try relocating the *Transmitter*. To set the *Transmitter* into Range Test Mode:

1. Wear any *Wait Staff Pager* numbered 1-8 as usual, do not hold the *Pager* in your hands.
2. The *Pager* selected will vibrate during the range test.
3. Press and hold the program button for 2 seconds.
4. LED’s 1-7 will light up.
5. Press button 6.
6. LED’s 1-8 and XMIT will blink.
7. Press the button 1-8, for the pager you are using.
8. The LED for that button will turn on, all other buttons 1-8 will blink.
9. XMIT button will blink every 3-4 seconds.
10. Move around the paging area, the *Pager* worn will continue to alert every 2-4 seconds while in the range of the *Transmitter*.



Paging from a GuestAlert Transmitter: If you have a *GuestAlert Transmitter* set to the same Frequency and Cap Code (see *GuestAlert manual*), you can page your *Wait Staff*, *Manager* or group of *Mangers* from it.

Page Wait Staff:

1. From the *GuestAlert Transmitter* press "90NN" where NN = the *Wait Staff Pager* number.
2. Press # to send.
3. That *Pager* will receive a alert of 16 short vibrations.

**Page the Manager:**

1. Page the *Managers Pager* by pressing "9NNN", where NNN = *Managers Pager* number.
2. Add a message by pressing * and enter up to a 16 digit numeric message, if desired.
3. Press # to send.

Programming:

Factory Settings: Unless ordered otherwise, the factory defaults are:

- Pick Up Period: = 40 seconds
- All Call: = Selected
- Remote Panel Setting = Expeditor mode
- Number Of Vibrations = Single Vibration
- Transmit Power = 2 Watt (Maximum)



Pick Up Period: Factory setting is 40 seconds. To program:

1. Press and hold the PROG on the *Transmitter Panel* for 2 seconds.
2. LED's 1-7 will blink.
3. Press button 3.
4. The current setting will blink and the remaining LED's will light. Each button = its value X 10 seconds. For example, button 5= 50 seconds.
5. Set for 10-80 seconds by pressing buttons 1-8 as needed.
6. To return to the programming mode, press ALL CALL once.
7. To return to normal operation, press ALL CALL again.

ALL CALL: When the ALL CALL button is pressed the *Transmitter* will page all *Pagers*. The alert will be 4 short double vibrations and then a short single vibration. To program:

1. Press and hold PROG button on the *Transmitter Panel* for 2 seconds .
2. LED's 1-7 will blink.
3. Press button 4.
4. A blinking LED indicates the current choice.
Button blinking 1 = ALL CALL ON
Button blinking 2 = ALL CALL OFF
5. Press button 1 to turn ALL CALL ON or button 2 to turn ALL CALL OFF.
6. Press ALL CALL once to return to programming mode.
7. Press ALL CALL again to return to normal operation.



Cancel/Expeditor mode: The *Remote Panel* can be programmed as a *Cancel Panel* or *Expeditor Panel* and cannot be both at the same time. The *Cancel Panel* is used by the Wait Staff to cancel their pages after picking up an order. The *Expeditor Panel* is used by an Assistant or Chef to page the Wait Staff. To program:

1. Press and hold PROG on the *Transmitter Panel* for 2 seconds.
2. LED's 1-7 will be ON.

3. Press button 1.
4. LED's 1-2 will light with the current choice blinking;
1= Cancel, 2=Expeditor.
5. Press button 1 (*Cancel*) or 2 (*Expeditor*) as needed.
6. Press ALL CALL to return to programming mode.
7. Press ALL CALL again to exit programming mode.

Number of vibrations: The number of vibrations sent from the *Transmitter, Cancel/Expeditor Panels* to the *Pagers* can be locked by the user. If locked, it will always send the same number of vibrations to the *Pagers*. This can be used to identify which panel (*Transmitter, Cancel or Expeditor*) sends the page. Each *Panel* can be set for a specific number of vibrations. Factory setting is 1 vibration. If set to 2 or 3 vibrations, the X2 or X3 buttons on the *Panel* are disabled. To program:



1. Press and hold PROG on the *Transmitter Panel* for 2 seconds.
2. LED's 1-7 will blink.
3. Press button 2.
4. LED's 1-3 and 6-8 will light with the current choice blinking.
5. Press button 1, 2 or 3 to select the number of vibrations for the *Transmitter*.
6. Press 6, 7 or 8 for the number of vibrations for the *Cancel/Expeditor Panel*. Pressing 6=1, 7=2, 8=3 vibrations.
7. To return to programming mode press ALL CALL.
8. To exit programming mode, press ALL CALL again.



Transmit Power: Power can be adjusted as needed. The *Transmitter* is set at the maximum 2.0 Watts at the factory. To adjust:

1. Press and hold PROG on the *Transmitter Panel* for 2 seconds.
2. Led's 1-7 will blink.
3. Press button 7.
4. LED's 1-5 will light with the current choice blinking.
1=0.1Watts 2=0.4Watts 3=0.82Watts 4=1.4Watts
5=2.0Watts
5. Press button 1-5 to select the transmit power of the *Transmitter*.
6. To exit programming mode, press ALL CALL.



Service

Assistance: For assistance, please contact JTECH Customer Care at 800-321-6221, fax at 561-995-2260 or email at wecare@jtech.com. JTECH provides complete diagnostic technical support 24 hours a day, 7 days a week.

Warranty: Equipment under warranty will be repaired without charge.

Extended warranties are available. If the equipment is out of warranty, there will be a nominal service fee charged when the equipment has been repaired and shipped.

Billing for Repairs: Terms are C.O.D. (company check), company billing or credit card. If "advanced replacement" is required, replacement equipment will arrive with a packing list and a Return Material Authorization Sheet (RMA). To return the defective equipment and ensure proper credit, include the Return Material Authorization (RMA) sheet in the shipment back to JTECH. Mark the outside of the box with the Return Material Authorization (RMA) number. If advance replacement of equipment service is used and the defective equipment is not received back at JTECH within 10 days, JTECH will bill the amount of the list price of the equipment to the Customer.

Shipping Costs: Costs to ship equipment from JTECH to the Customer paid by JTECH. If Expedited shipping is needed, the Customer pays the additional costs. Costs for shipping equipment from the Customer to JTECH are the responsibility of the Customer. JTECH recommends using a shipping service that is traceable in case shipping delays occur.

General Terms and Conditions This offer is subject to the terms and conditions listed below which are binding upon the seller and the buyer under this offer and are hereby incorporated by reference in any subsequent agreement for purchase duly executed between JTECH Communications Inc. (Seller) and its buyer of goods proposed for sale herein:

1. **Price.** All prices are F.O.B. point of origin, unless otherwise agreed to in writing by the buyer and seller. Prices quoted are those in effect at the time of quotation and are valid for 30 days from the date of quotation regardless of existence of any written confirmation. Until the proposal price and subsequent purchase price are paid in full, the buyer grants seller a security interest in all of the goods described in this proposal all of the goods described in any resulting contract and buyer agrees to sign on seller's request any required documentation to complete seller's said security interest.
2. **Payment Terms.** Normal payment terms are C.O.D. unless otherwise set forth in this proposal. Any outstanding balances not paid by the date on which they are due to JTECH Communications Inc. Inc. shall be subject to interest of 1 1/2% per month on the unpaid balance (or the maximum allowable by law whichever is the lesser) as well as rebilling charges together with reasonable attorney's fees and paralegal fees including all such fees in any appeal together with all costs associated with efforts by JTECH Communications Inc. to enforce the terms of this proposal as well as all agreements between the parties. Any discounts offered will be calculated from the date of invoice to the date that payment is received by JTECH Communications Inc. or JTECH Communications Inc.'s agents. Any discount is void if not taken at time of payment of the invoice containing said discount within thirty (30) days of the date on which the goods for which the discount is allowed, have been received by Buyer, its agents or employees.
3. **Products.** Products are defined as those items listed on this proposal and a subsequent resultant purchase order to JTECH Communications Inc. containing items listed on this proposal.
4. **Acceptance.** Upon receipt the buyer shall immediately inspect and/or test the products. Unless stated otherwise in writing on the final agreement between the parties, products shall be deemed accepted unless the buyer notifies JTECH Communications Inc. within 5 working days after receipt of shipment of any defect or discrepancy.
5. **Transportation.** Unless the buyer specifies the method of transportation, JTECH Communications Inc. will use its best judgment in determining the method of transportation. All costs of standard transportation, premium transportation if required through no fault of JTECH, and other costs such as excise taxes, duty, freight forwarding or the like shall be billed to the buyer.
6. **Title and Risk of Loss.** Title of goods sold, shall pass to buyer at the F.O.B. point.
7. **Limited Warranty for material and workmanship.** JTECH (Seller) warrants to the buyer that products purchased from JTECH shall be free from defects in material and workmanship under normal use and service. JTECH's obligation under this warranty shall be limited to the repair or exchange of any part or parts which may thus prove defective under normal use and service within one (1) year from date of purchase by the original purchaser, and which our examination shall disclose to our satisfaction to be thus defective. THIS PROPOSAL AND SUBSEQUENT SALE ARE MADE ON THE EXPRESS UNDERSTANDING THAT THERE IS NO IMPLIED WARRANTY THAT THE GOODS SHALL BE MERCHANTABILITY NOR AN IMPLIED WARRANTY THAT THE GOODS SHALL BE FIT FOR ANY PARTICULAR PURPOSE. THE BUYER ACKNOWLEDGES THAT BUYER IS NOT RELYING ON THE SELLER'S SKILL OR JUDGMENT TO SELECT OR FURNISH GOODS SUITABLE FOR ANY PARTICULAR PURPOSE AND THAT THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE PREVIOUSLY SET FORTH HEREIN. **PURCHASER IS DIRECTED NOT TO RELY ON JTECH'S PRODUCTS TO FUNCTION AS AN INTEGRAL PART OF ITS LIFE CARE/LIFE SUPPORT PROCEDURES OR SYSTEMS. JTECH'S PRODUCTS ARE NOT DESIGNED FOR SUCH USE; PARTICULARLY WHEN AN ALLEGATION MAY BE MADE THAT PRODUCT MALFUNCTION CONTRIBUTED TO THE FAILURE TO ADMINISTER A PROPER TREATMENT, PROCEDURE, ACTION OR MEDICATION. BUYER AGREES TO FULLY PROTECT, DEFEND AND HOLD SELLER HARMLESS FROM CLAIMS OR DAMAGES RESULTING FROM THE USE OF JTECH'S PRODUCTS IN LIFE CARE/LIFE SUPPORT PROCEDURES.** Any claim by the buyer for the repair or exchange of goods proposed and of goods actually sold to buyer shall be deemed waived by the buyer unless submitted in writing to JTECH within the earlier of (a) 30 (thirty) days from the date the buyer discovered or by reasonable inspection should have discovered any claimed breach of the foregoing warranty.
8. **Damages Based Upon Negligence or Strict Liability.** JTECH's obligation based upon any claim of negligence or of strict liability as a result of its delivery of products ordered by Buyer, shall be limited to, at JTECH's option, repairing or replacing the products that are found by JTECH to be defective, or refunding the purchase price of such products. **In no event shall JTECH's liability exceed the purchase price of the products** that are subject matter of any such claim. JTECH shall not be obligated to make any such refund or replacement until at least thirty(30) days after JTECH has received from Buyer the subject alleged defective product, which will be shipped to JTECH at the buyer's expense.
9. **Disclaimer of Consequential Damages.** In no event shall JTECH be liable for incidental or consequential damages arising out of or in connection with the purchase by Buyer of goods from JTECH including, without limitation, such damages that may be caused by a breach of any obligation or warranty imposed on JTECH under such purchase. Consequential damages shall include without limitation, loss of use, income or profit, or loss sustained as the result of injury to any person, or loss or damage to any property, or loss or damages sustained as the result of work stoppage. Buyer shall indemnify JTECH against all liability, cost or expense that may be sustained by JTECH due to loss, damage or injury. **IN NO EVENT, SHALL JTECH'S LIABILITY EXCEED THE PURCHASE PRICE OF GOODS.**
10. **Taxes.** Unless specifically provided herein, the price for goods purchased as a result of this proposal does not include sales, use, excise or similar taxes, whether Federal, State or local. Buyer is responsible for all applicable taxes for any goods after title passes to the Buyer at the F.O.B. point. If Buyer is exempt from paying sales taxes, a certificate evidencing such shall be provided to JTECH upon request.
11. **Export.** Buyer agrees not to directly or indirectly export any Goods purchased from JTECH (whether or not modified by subsequent services) including, but not limited to parts, equipment, software or technical data/documentation without first obtaining the required U.S. Government export license(s). If Buyer intends to export Goods outside the U.S., Buyer shall determine whether an export license is required; and, if so, obtain that license from the U.S. Government. Buyer shall protect, defend and indemnify JTECH from any loss or liability due to Buyer's failure to comply with export regulations. Buyer further warrants that the Goods sold to Buyer from JTECH will not be resold, transferred, exported or reused in any way by Buyer in violation of any laws, regulations or export control imposed by the U. S. Government.

12. Delays. Unless specified in writing by JTECH to the contrary, goods in stock shall be shipped immediately upon the signing of a binding purchase agreement. Goods not in stock will be shipped as soon as possible. JTECH will not be liable for any nonperformance of the Agreement resulting from this proposal caused by strikes, fires, disasters, riots, acts of God or other causes or conditions beyond JTECH's reasonable control. In the event of such delay or nonperformance, JTECH may, at its sole option, and without liability, cancel any portion of the Agreement resulting from this proposal and/or extend any date upon which any performance is due.

13. Termination. If Buyer (a) fails to pay any amount owed when due, or (b) assigns or transfers the Agreement subsequently resulting from this proposal without JTECH's prior written consent, or (c) makes an assignment for benefit of creditors, or (d) files or has filed against it, petition for relief under federal or state bankruptcy laws, or (e) breaches any other term or condition of this proposal or resultant contract, JTECH may terminate any portion of the agreement resulting from this proposal in addition to JTECH's other available remedies. If JTECH fails to perform any obligation when due, and if such failure is not remedied within thirty (30) days after receipt of written notice from Buyer, Buyer may terminate any portion of such Agreement. In all other cases, the Agreement resulting from this proposal may be terminated by either party by giving sixty (60) days written notice. Termination of the Agreement, for any reason, shall in no way interfere with the obligation of Buyer to pay all monies payable as of the effective date of termination or which become payable for Goods ordered and delivered after such termination. If such Agreement is terminated by Buyer for any reason other than default by JTECH, Buyer shall be liable immediately thereupon, to pay to JTECH the full contract price for all goods completed by JTECH pursuant to the Agreement and for all work in process at the time of termination.

14. Returns and Cancellations. Buyer may not cancel any order or return any Goods that have been special or custom ordered, custom manufactured or configured, unless specifically agreed to in writing to seller in this proposal and in the subsequent agreement. Returns are subject to a restocking fee that will be due to seller when the goods are received by seller.

15. Patents and Copyrights. In no event shall JTECH be liable for damages arising from infringement of patents or copyrights. In the event that Buyer should be enjoined in any such suit alleging infringement of patent(s) or copyright(s) or proceeding from using any of the Goods purchased pursuant to this proposal and subsequent Agreement, JTECH, at its option, shall either (a) secure termination of the injunction and procure for Buyer the right to use such goods without obligation or liability or (b) replace or modify said Goods with non infringing materials at JTECH's expense and refund the purchase price of the infringing goods to Buyer; provided, however, that in no event shall JTECH be liable for or have any obligations under this paragraph if the alleged infringement is by reason of the specifications provided by Buyer to JTECH under this agreement. The foregoing shall be Buyer's exclusive remedy against JTECH with respect to any alleged patent or Copyright infringement. The sale of goods does not convey any license of copyright under any proprietary or patent rights of any manufacturer. JTECH shall not have any liability if the alleged infringement is based upon the use or application of the Goods in combination with other Goods and Buyer shall protect, defend, and indemnify JTECH therefrom. JTECH disclaims all other liability for infringement of intellectual property rights and further disclaims any liability for incidental or consequential damages arising in connection with such infringement.

16. Manufacturer Liability. In addition to JTECH's limited warranty for materials and workmanship as per section 7 herein, and unless specifically agreed to in writing by the manufacturer, JTECH and Buyer, Buyer represents to JTECH and the manufacturer that the Goods sold pursuant to this proposal and the subsequent resultant Agreement incorporating such of the terms of this proposal agreed to by JTECH and buyer do not constitute standard components intended for use by Buyer or JTECH in life support systems, surgical implantation, nuclear facilities, or for any other application in which the failure of the Goods or the product in which the Goods are to be used could create a situation where personal injury or death may occur.

17. Credit Terms. All orders and shipments shall at all times be subject to the approval of JTECH's credit department. JTECH reserves the right of declining to make any shipment called for by the contract between seller and buyer whenever, for any reason, there is doubt in JTECH's sole judgment, as to buyer's willingness or ability to pay for the goods ordered on Buyer's solvency and JTECH shall not, in such event, be liable for breach or nonperformance of this Agreement in whole or in part.

18. Packaging. Packaging will be standard commercial package and acceptable to commercial carriers. Special customer packaging will be furnished only when specified and so stated herein and the cost thereof shall have been agreed to by both the Buyer and JTECH in writing.

19. Substituted or Repaired Goods. If substitute additional or repaired goods are purchased by Buyer from JTECH, the terms and conditions of this proposal and resultant Agreement shall be applicable thereto, the same as if such substituted, additional or repaired Goods had been originally purchased hereunder unless specifically stated to the contrary in this proposal or subsequent resultant Agreement.

20. General Conditions. No agent, salesman or other party is authorized to bind JTECH to any agreement, warranty, statement, promise or understanding not expressed herein. The sale of Goods pursuant to this proposal and any subsequent resultant Agreement shall be governed by the laws of the State of Florida. Any notice that is required under the terms of a resultant Agreement shall be in writing and delivered to the address of the party set forth in the Agreement and shall be effective when actually received. The remedies reserved by the parties shall be cumulative and in addition to other remedies provided by law. JTECH shall not be required to proceed with the performance of any obligation under a resultant Agreement so long as Buyer is in default or in breach of any of Buyer's obligations or agreements herein. Any clerical errors are subject to correction. No delay or omission by JTECH in exercising any right or remedy under that agreement shall constitute a waiver of such right or remedy. The waiver, invalidity or unenforceability of any provision in a resultant Agreement shall not affect the validity of the agreement as a whole or any other provisions herein. An Agreement resulting from this proposal shall be binding upon and shall inure to the benefit of the successors and assigns of Buyer and JTECH. Buyer may not assign or transfer such Agreement in whole or in part without the prior written consent of JTECH. For the purposes of such agreement, the Buyer and JTECH agree, notwithstanding any of the items sold not constituting "goods" as defined in Article 2 of the Uniform Commercial Code as enacted and amended from time to time in the state of Florida, for the purpose of interpreting this proposal or a resultant Agreement all items shall be deemed to be such "goods." **Buyer agrees that acceptance of this proposal and receipt of shipment from JTECH pursuant to any resultant Agreement shall constitute acceptance in total of the preceding General Terms and Conditions except as otherwise agree to in writing by the parties thereto.**

SYSTEM WARRANTY

JTECH Communications, Inc. warrants its equipment to be free from defects in materials and workmanship for a period of one year. Its obligation under this warranty is limited to repairing or replacing, at its own sole option, any such defective products. Products must be returned with transportation charges prepaid and must be accompanied by a brief description of the problem encountered and date and place of purchase. This warranty does not apply to equipment which has been damaged by accident, negligence or misapplication or has been altered or modified in any way. This warranty applies only to the original purchaser who must have properly registered the product within ten days of purchase.

The following are not covered under our one-year warranty: adapters, antennas, user-replaceable batteries, pager belt clips, pager promobacks, pager battery doors, pager neck chains, liquid damage to master transmitter, pagers or chargers, lightning strikes or other acts of God that could affect the performance of the master transmitter, pagers and peripherals.



6413 Congress Avenue
Suite 150
Boca Raton, Florida 33487
800-321-6221

Part Number 321018H7
Kit Number 325001F

Introduction:

Congratulations on your purchase of the ServAlert Premises Pager System. Please take a few minutes to review this manual prior to installing and operating your system.

System Components:

Please inspect the System upon receipt. If the contents appear to be damaged, notify the shipper immediately to file a claim and notify JTECH Customer Care. If components are missing, contact JTECH Customer Care.

If you have any questions or need assistance, please call JTECH Customer Care at 800-321-6221 or 561-997-0772, option 6.

